



RISK TOLERANT PROJECT METHODOLOGY

A 3 X 3 APPROACH FOR DELIVERING RISK-TOLERANT INFORMATION & COMMUNICATION SOLUTIONS

- ▶ **EFFECTIVE PEOPLE**
CERTIFIED, COMPETENT, ACCOUNTABLE
 - ▶ Certified means that our people have completed relevant vendor and industry certification programs
 - ▶ Competent means our staff have expertise and have completed competency development programs in our Labs
 - ▶ Accountable means that ownership of each task is clearly assigned within our processes
- ▶ **RISK-TOLERANT PROCESS**
STRATEGIC ENGAGEMENT, MATURITY PROFILE, ANALYSE-DESIGN-BUILD-IMPLEMENT-SUPPORT
 - ▶ Strategic Engagement means we develop an understanding of the business impact of our solutions
 - ▶ Maturity Profile means that we understand our customer's IT priorities
 - ▶ Analyse-Design-Build-Implement-Support means we provide conception to grave services
- ▶ **RESILIENT PRODUCT**
FAULT TOLERANT, RELIABLE, SUPPORTED
 - ▶ Fault Tolerant means we design to deliver high availability tuned to the business requirement
 - ▶ Reliable means we choose equipment from reputable vendors who deliver high availability equipment
 - ▶ Supported means the integrated solution is supported as a whole