

WITH CSA AND OUR UNIQUE P3 APPROACH TO RESILIENCE, COMMUNICATIONS HAVE NEVER BEEN SO ADVANCED

ADVANCED COMMUNICATIONS

AS AUSTRALIA'S LEADING INTEGRATOR OF RISK-TOLERANT INFORMATION & COMMUNICATION SOLUTIONS, CSA DELIVERS WHAT BUSINESSES NEEDS - SECURE AND RESILIENT ADVANCED COMMUNICATIONS.

SOLUTIONS IN:

- Secure Switching & Routing
- Secure Wireless
- IP Video Surveillance
- IP Telephony
- Unified Communications
- Contact Centre
- Collaboration
- Messaging Email & IM
- Video Conferencing
- Digital Media Signage

Benefits of secure and resilient Advanced Communications.

> Secure Switching & Routing

CSA can ensure your network is a secure environment across both LAN and WAN. Using proven technologies from leading vendors CSA has the experience, knowledge and resources to maximise your investment and allow for future growth and applications.

> Secure Wireless

Wireless connectivity from Notebooks, PDA and Mobile devices is in high demand by many users. But how do you make Wireless both open, easy to use but highly secure at the same time? Let CSA show you how.

> IP Video Surveillance

Throughout Australia many businesses and organisations have an increasing requirement for Video Surveillance. CSA can leverage off your existing IP network to deliver a flexible, reliable, cost effective solution to satisfy the needs of the many stake holders that are demanding Video Surveillance.

> IP Telephony

Voice is just an application. A strong, flexible, open standard IP Telephony infrastructure is the basis to improve productivity and open up the possibilities for now and the future. Having the right solution allows any business to add on Video Surveillance, Unified Communications, Collaboration, Video Conferencing and more. CSA has the experience, knowledge and resources to provide your business with the right solution to suit your specific needs.

> Unified Communications

Through our P3 methodology CSA takes ownership of the design, implementation and support of your communications, network and back office technologies. Unified Communications brings together the Voice, Data and Video technologies in conjunction with business applications such as Email, Instant Messaging, Collaboration, Video Conferencing, CRM and ERP. Our experience and knowledge can enable your business to do your business better.

ADVANCED COMMUNICATIONS FOR YOUR BUSINESS



CSA's Risk-Tolerant Advanced Communications solutions are suitable for businesses who are looking to :

- Minimise Total Cost of Ownership
- Provide higher levels of availability
- Minimise project risk and integrate high resilience
- Enable a unified, integrated and scalable communications solution to deliver contactability, collaboration & efficiency

CERTIFICATIONS & ACCREDITATIONS:

Cisco Advanced Unified Communications

Cisco Advanced Security

Microsoft Gold Partner:

- Networking Infrastructure
- Advanced Infrastructure
- Data Management
- Information Worker

HP Procurve Specialist Partner

Enterasys Partner

IPFX Certified Partner



> Contact Centre

As businesses and organisations are offering more and more services to their customers it becomes apparent that it is harder to manage the increased requirements for telephony based services. Directing and managing both incoming and outgoing calls, emails and faxes while maintaining a high level of client satisfaction is critical. Understanding your call flows, queues and requirements allows CSA to provide a tailored solution to your problem.

> Collaboration

Whether it is desk to desk, office to office or business to business we need to work together. IP based Collaboration allows users to work together as teams using familiar applications. Collaboration enables users to assign tasks, sharing information and ideas without the boundaries of distance or time, with any combination of voice, instant messaging, video and applications sharing.

> Messaging and IM

Email and calendar are generally the first applications to be started and the last to be closed. The delivery of email service to staff is fundamentally changing. Today we can provide these services by traditional desk based, web based or push to mobile device. Instant Messaging is becoming a prolific communication medium through the web. But business needs secure, safe, reliable, accountable and traceable communications.

> Video Conferencing

IP based video calls and video conferencing in conjunction with collaboration, unified communications and messaging enables any business to solve the problem of distance. Many businesses are committed to reducing the cost of travel and accommodation. Work is what you do not necessarily where you are. CSA can provide simple person to person solutions right through to multiparty, multisite complete collaboration solutions that feel like you are really there.

> Digital Media Signage

Imagine having multiple Large LCD/Plasma display screens throughout a disperse geographic area in any number of locations. Now imagine trying to update each and every screen with consistent content that is timely and factual. CSA has the solution that provides easy to use centralised management and deployment of content while remaining completely secure, using your existing network and no specialised screens.

CSA prides itself on an impeccable communications track record. With a focus on product delivery, certification, competency training, and personal research and development strategies, CSA's Advanced Communications team is among the most highly certified and competent in their field. Let us assist in shaping your understanding and realising resilient, secure communications that you, your business, and your customers can depend on.

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